

SPRING
ISSUE

ISSUE 5

Safeguarding Adults Bulletin

Welcome to the Spring edition of the Hampshire Safeguarding Adults bulletin. We hope you find the bulletin useful and if you have colleagues who would also like to receive a copy please let us know and we will add them to the distribution list.

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Safeguarding Practice Development Days: 17th April and 19th September

2 refresher days are being held for staff who have completed the 6 day safeguarding training. The programme will be repeated on both days and will focus on "Safeguarding Law in Practice". The day will provide an overview and update of the law relating to safeguarding adults, case law and the spiralling challenge of how local safeguarding can get to grips with systemic and institutional poor care, harm and neglect. It will include consideration of the role of three key agencies in safeguarding: social services, the NHS and the police and encourage understanding of the law by applying it to everyday practice and examples.

Disclosure and Barring Service (DBS) Update

In December 2012 the Criminal Records Bureau and the Independent Safeguarding Authority (ISA) merged to become the Disclosure and Barring Service (DBS). The major changes are:

- New definition of regulated activity.
- Repeal of controlled activity.
- Repeal of registration requirement for workers and continuous monitoring.
- Minimum age (16) at which someone can apply for a CRB check.
- Development of a new online Update service for repeat CRB checks due for implementation in February 2013.

What has not changed:

- Employer's duty to make appropriate referrals to the DBS.
- Employers must not engage someone to work in regulated activity whom they know has been barred by the ISA.

The DBS will be launching the Update Service in Spring 2013. Also in 2013, the DBS will start issuing the disclosure certificate only to the applicant. This will give the applicant a much fairer process in challenging or clarifying any information on the disclosure, before it is shared with the employer. Full information on the changes can be found on the DBS sub-site on the Home Office website: www.homeoffice.gov.uk/disclosure-and-barring

Fire safety checks Hampshire County Council are currently working closely with Hampshire Fire & Rescue Service (HFRS) to reduce the number of fire deaths of vulnerable adults. We will be writing to our most vulnerable service users offering them a free fire home safety check. We are working towards including fire awareness in all aspects of our core business, including adding HFRS in the Consent to Share.

Referrals for fire safety checks can be made directly to the local Community Safety Fire Officer or via the HFRS website: www.hantsfire.gov.uk/yoursafety/athome/hfsv/homesafetyvisit-whorefer.htm using the referral code: **ASHCC**

Safeguarding Adults Minutes Guidance Following the introduction of Hantsfile a new process has been agreed for the recording of safeguarding minutes for individual service user meetings and overarching provider meetings. This simplifies the process for adding minutes to Hantsfile or ESCR and will ensure consistency in recording. A copy of the guidance can be found on Hantsfile titled "safeguarding adults minutes reference guide 2013".

Feedback from people who have experienced safeguarding adults : From April 2013 we need to report to the Department of Health how safe service users feel as a result of safeguarding process. We are developing a tool to measure and record this and more details will follow shortly.

Out of Hours: OOHs team now have access to mental health records in RiO

Multi Agency Community Safety Resource Pack: Hampshire Safeguarding Adults Board have published a pack to help staff identify a range of community safety issues including Domestic Abuse, Hate Crime, Anti-Social Behaviour and Honour Based Violence etc, giving an outline of the issues as well as suggested contacts for help. It is available on the Safeguarding Adults website

Winterbourne View– 4 key learning points:

- If you receive more than **one** safeguarding referral from a home/provider treat it as institutional abuse and escalate to your DSM/LSM
- Service user on service user abuse **is** safeguarding and it may indicate underlying provider issues.
- Always take **Whistle blowing** seriously
- Ensure service user is given a voice (with an advocate if appropriate)
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Trading Standards Safeguarding Unit: Hampshire's award-winning Financial Abuse Safeguarding Unit has recovered £823,000 for vulnerable residents, since it was established in 2009 by Trading Standards. The service was set up to help vulnerable residents, who have been financially abused by scams or unscrupulous traders.

Safeguarding Activity Scorecard Headline Statistics: Number of referrals over last 12 months has fallen but there is an increased number of reports from people's own homes.

The latest statistics are available on line at: <http://intranet.hants.gov.uk/adult-services/social-care-practice-manual/scmp-principles-social-work-practice/aspire/aspire-business-info.htm>

Appointment of HSAB Independent Chair



Hampshire Safeguarding Adults Board (HSAB) has appointed Pamela Charlwood as Independent Chair of the Board, Pamela took up her post on January 1st 2013.

Corporate neglect: In parliament last week, Paul Burstow MP, the former care services minister, introduced a new bill to amend the Health and Social Care Act 2008 to include a new offence of corporate neglect. He said the "new law would act as a deterrent" and all health and social care professionals will be hoping this is true.

Mid Staffs Public Inquiry Francis Report: The final report into the care provided by Mid Staffordshire NHS Foundation Trust was published in February. The Inquiry concluded that patients were routinely neglected and made 18 recommendations for both the Trust and Government.

Government Response to Mid Staffs Public Inquiry Francis Report: Social care providers will receive performance ratings from specialist Care Quality

Commission inspection teams working under a new chief inspector of social care

Review of home care services: A quarter of home care services are not meeting all the quality and safety standards. In a review of 250 services, the Care Quality Commission found evidence that providers had missed calls, many staff did not understand whistleblowing procedures about abuse and nurses turned up late to provide care.

New Domestic Abuse definition: definition of domestic violence would be widened to include those aged 16-17 and wording to reflect coercive control. The title of the definition is being changed to 'domestic violence and abuse'. The new definition will be implemented on 31 March 2013. For more information about this change, go to: HDAF website <http://www.hdaf.org.uk/>

Free Training

HCC are offering a number of free training sessions on domestic abuse and how to get an injunction. They are short sessions (1-2 hours) which will cover National Centre for Domestic Violence (NCDV) services and how to refer victims (with consent) to NCDV.

Dates and locations

- 9 May 2013, **Havant**, 11:00-13:00. To book, contact Charlotte Ferguson Charlotte.ferguson@havant.gov.uk, 02392 446609.

- 22 May 2013, **Basingstoke**, 11:00-13:00. To book, contact Sam Charlton samantha.Charlton@communitysafetynh.org,
- 28 May 2013, **Petersfield**, 10:00-12:00. To book, contact Karen Dawes, Karen.Dawes@easthants.gov.uk, 01730 234167.
- 11 June 2013, **Fleet**, 10:00-12:00. To book contact Karen Evans karen.evans.44335@hampshire.pnn.police.uk.

Further courses are also currently being organised in East Hampshire and Test Valley. See website for further information: http://www.hdaf.org.uk/?page_id=194

Winterbourne View - Final Report

The government have published its final report into the events at Winterbourne View Hospital and has set out a programme of action to transform services so that vulnerable people no longer live inappropriately in hospitals and are cared for in line with best practice.

The report states that staff routinely mistreated and abused patients, and management allowed a culture of abuse to flourish. The warning signs were not picked up, and concerns raised by a whistleblower went unheeded.

The report also reveals weaknesses in the system's ability to hold the leaders of care organisations to account. In addition, it finds that many people are in hospital who don't need to be.

The full report can be found on the DH website.

Family Group Conferencing for vulnerable adult is a really good tool to use when a person is vulnerable and subject to a safeguarding risk but is refusing to engage with statutory services. Please consider Family Group Conferences for all safeguarding cases where there is a family element, if you are in any doubt about whether FGC may be appropriate please contact the Safeguarding Advice line on Tel: **01962 847214** or **Daybreak Tel: 02380 696644**

Reducing the risk of choking for people with a learning disability - good practice guidance available. HSAB have produced a document offering best practice guidance to reduce the risk of choking. The full document is available on Hantsweb.

Safeguarding statistics The trend of increasing numbers of reported safeguarding incidents has reversed in the last quarter on 2012. 508 incidents were reported between Oct—Dec compared to 610 incidents July - Sept . This has resulted in a lower number of meeting being held, 207 Oct—Dec compared with 31 July - Sept.

Domestic Abuse On 31 March 2013 the government is updating their definition of domestic abuse. The new definition includes 'honour' based violence, female genital mutilation (FGM) and forced marriage.

Hampshire County Council Safeguarding Unit

The Safeguarding Unit telephone advice line is available during office hours and calls are taken by the Safeguarding Adults Coordinators. The line is supplemented by a dedicated email inbox. The advice line is available for all partners so please encourage your colleagues to make use of it if they have a safeguarding query.

Safeguarding Advice Line Tel No: 01962 847214

Caroline Blackmore	T:07540 930148	Collette Puntis	T: 07515 084061
Paula Burridge	T: 07718 146242	Adrian Ridley	T: 07515 083813
Helen Eaton	T: 07872 410419	Alison Ridley	T: 07718 146827
Sally Gingell	T: 07540238173	Marion Songhurst	T: 07590 305131
Kate Hughes	T: 07545735678.	Emma Ware	T: 07590 304901
Nila Murday	T: 07545 355521		

Safeguarding referrals

In the event of an allegation being made or if you have any concerns or suspicions or receive a disclosure of abuse that a vulnerable adult is at risk of harm or abuse **you must:**

Refer to Hantsdirect T: 0845 603 5630 **or** Out of Hours Service T: 0845 600 45 55
or

The service user can self-refer to Adult Services T: 0845 603 5630