

More choice about where people live



Questions people ask

What is the council's plan about residential care for people who have a learning disability?

There are about 800 people living in residential care.

The council wants to help people to move on if it is right for them.

We are working with providers so people have more choice about where they live.



What is the difference between residential care and supported living?

In residential care the housing and support come from the same provider. They are responsible for the food, bills and things like activities.

A residential care home is registered and can be checked by the Care Quality Commission (CQC) inspector at any time.



What is the difference between residential care and supported living?

In supported living people have their own tenancy.

A tenancy agreement is a contract between you and your landlord (the person who owns the property). It gives you the right to live in the property. It gives the landlord the right to ask you for rent money to live in the property.

The housing does not have to be registered with CQC but the support provider does.

The housing and support are separate which means if someone wants to change their support they can and they won't have to move.

People have more rights when they have a tenancy.

People can use their benefits for the things that are important to them.



Do people have less support in supported living?

Some people think that they will only get 1 or 2 hours support in supported living. This is not true.

If you live in supported living you will get the support you need, this can be all the time and even overnight.

If you move from residential care or your home de-registers you might get the same amount of support or it might change but it will be agreed what support you need.



What does de-registering mean?

Residential care homes are registered with CQC.

We talk about de-registering when a care home changes to supported living.

The housing will not be registered with CQC but the care support will be.

The provider who owns the home can choose to carry on supporting people for 3 years if they want to or we can find another provider.



What is the difference in benefits between residential care and supported living?

In residential care people only get a small amount of their benefits - about £24 per week.

The rest of their benefits goes to the council to help pay for the person to live in the care home.

In supported living people can have housing benefit to pay their rent and they can decide how they spend the rest of their money on things like food and going out.



I don't want to move can I stay where I am?

We will be checking with everyone at a review that their needs are being met and that they can do the things they want to in their home.

If we agree that everything is going well you won't have to move if you don't want to.



Does everyone in supported living have to have a Direct Payment?

People can have a Direct Payment if they want one but we can carry on paying the provider if that is what people want.



What's the difference between a Direct Payment and Personal Budget?

A personal budget is all of the funding that it is agreed someone can have to meet their needs.

A Direct Payment is one of the ways people can have the money to spend on their support.



What is Telecare?

Telecare can be lots of different things like mobile phones or alarms that help people live more independently.

If we think Telecare might help you we will do an assessment.



What is Electronic Care Monitoring (ECM)?

This is a way of making sure you are getting the support you need from your support staff at the times we have agreed.

When your support worker comes to your home they will let their office know they are there and when they leave they will let their office know.



What is Just Checking?

Just Checking is a way of making sure you are getting support when you need it.

For example, it will tell us when you are up and about at night or if you are sleeping.

This helps us make sure you have support when you need it and we don't pay for support that you don't need.



What is 'extra care'?

This is where people have their own flat in a group of flats, if they need support to manage their social care, they can get it when they need it from the Extra Care support.

Usually these flats are for older people but we want to build some for younger adults.



Why are these changes happening now?

We have a lot of people living in residential care and we think they should have the chance to think about supported living or things like 'extra care'.

The council has to save a lot of money which means changing the way we do things.

We want to make these changes in the best way we can for people with learning disabilities.

